

Moon Matters Astrology

Terms & Conditions

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Refund Policy

- Refunds will be given on a case by case basis and subject to the discretion of Moon Matters Astrology. Refunds are not guaranteed after a purchase has been made, but will be reviewed in good faith.
- Live tickets can be refunded by purchaser up to 48 hours before the event. If the event is cancelled by the host, all ticket holders will receive a full refund.

Late/No Show Policy

- Appointment times will be held no longer than 15 minutes past the start of a session. After 15 minutes, the client is considered a no-show and the session will be terminated with no option to reschedule.
- If the client shows up late, but still within the 15 minute grace period, the session can continue as booked. Additional time will not be added to the session due to being late, nor will the client receive a partial refund for the time lost.
- If Moon Matters Astrology receives no communication within 24 hours before the start of the session, a full refund will not be received. The total refund received will be at the discretion of Moon Matters Astrology in the event of a no-show appointment.

Goods and Services

- Goods and services provided by Moon Matters Astrology are for educational purposes only. They are not meant to replace medical, legal, or other professional advice.
- When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

- The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.
- We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.
- To the maximum extent permitted by applicable law, in no event shall Dalanah Smith, be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.
- To the maximum extent permitted by applicable law, Dalanah Smith assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

